Cancellation Policy – Effective 12th September 2022

If you are unable to attend your scheduled appointment, please phone the Warnervale GP Superclinic on 02 4356 2500 or reply '**NO**' to your appointment confirmation SMS.

Due to the ongoing shortage of appointments, a **minimum of 2 hours' notice** is required if you need to cancel or change your appointment.

A <u>cancellation fee of \$50</u> will apply for <u>non-attendance</u> or <u>late cancellations**</u>

The cancellation fee does not qualify for a Medicare rebate and will need to be paid prior to any further consultations being booked at the Warnervale GP Superclinic.

** Cancellations within 2 hours of the appointment time are considered late.

Updated: 02/09/2022